



HUNTER

# POSTGRADUATE MEDICAL INSTITUTE

HPMI PRACTICE ADMINISTRATION CPD

## RESPONDING TO DFSV - A PRACTICAL GUIDE FOR ADMINISTRATION STAFF AND PRACTICE MANAGERS

### Course Content

It is estimated that up to 40% of Australians are exposed to domestic, family, or sexual violence (DFSV) before the age of 18 years, and a full-time GP is likely to see up to 5 patients per week who are experiencing DFSV [1,2].

Those who are exposed to DFSV experience higher long term chronic health issues and are more likely to visit their primary health care providers multiple times per year for a range of concerns [2].

Practice managers and administrative staff are often the 'eyes and ears' of a practice and may often recognise changes in patient/ client behaviour, deal with concerns around confidentiality, receive subpoena requests for patient/ client records, or witness abusive behaviour.

Understanding how to recognise these concerns as potential signs of DFSV and respond in these scenarios in a trauma informed way and with a whole of practice approach is likely to lead to better patient/ client safety and long-term health outcomes.

During this session we will discuss specific primary care practice issues such as subpoena requests, confidentiality, documentation, and referrals in a safe and trauma informed manner. The content is relevant for anyone working in a practice or community setting as part of a whole of organisation response to DFSV.

By the end of this session, participants will be able to:

- ✚ Be able to recognise and respond to disclosed or suspected domestic and sexual violence in a trauma-informed way.
- ✚ Understand the local referral pathway to link current victim-survivors of DFSV for specialised supports.
- ✚ Recognise the practical and legal issues related to domestic and sexual violence from a primary practice management perspective including subpoena requests, confidentiality, documentation, and referrals.

#### References:

1. The Australian Child Maltreatment Study: National prevalence and associated health outcomes of child abuse and neglect, Volume 218 · Issue 6 · Supplement 3 April 2023
2. Australian Institute of Health & Welfare: Family, domestic and sexual violence – 'Health services' [www.aihw.gov.au/family-domestic-and-sexual-violence/responses-and-outcomes/health-services](http://www.aihw.gov.au/family-domestic-and-sexual-violence/responses-and-outcomes/health-services) (Accessed 1/9/26)



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## Course Details

|                |                                                                                                                                                                                                                                   |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Suitable for:  | For all health professionals                                                                                                                                                                                                      |
| Meeting Date:  | Thursday, 29 October 2026                                                                                                                                                                                                         |
| Presenters:    | <b>DR ALISON LANCEY</b> , Clinical Lead, Safe and Healthy Training Program, Hunter New England and Central Coast PHN<br><b>HILLARY MILTON</b> , Psychologist, Project Lead and Sexual Violence Linker for Relationships Australia |
| Time:          | 6.30 pm - 8.30 pm                                                                                                                                                                                                                 |
| Venue:         | Live Streaming<br><b>Zoom link will be emailed on the day of the webinar</b>                                                                                                                                                      |
| Cost:          | Free for HPMI Members<br>\$88 (GST inclusive) non members<br>Payment is required to confirm registration<br><a href="#">CLICK HERE TO PAY ONLINE</a>                                                                              |
| RSVP:          | Tuesday 27 October 2026                                                                                                                                                                                                           |
| Refund Policy: | <b>No refunds will be considered for live streaming and recording (if a recording is available)</b>                                                                                                                               |



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### Registration Details

|                                                                   |                                                                                     |
|-------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| <b>Title:</b>                                                     |                                                                                     |
| <b>Given Name:</b>                                                |                                                                                     |
| <b>Surname:</b>                                                   |                                                                                     |
| <b>Profession:</b><br>RACGP / ACRRM Number                        |                                                                                     |
| <b>Surgery Address:</b>                                           |                                                                                     |
| <b>Email Address:</b>                                             |                                                                                     |
| <b>Mobile Phone:</b><br>Required for meeting<br>notification only |                                                                                     |
| <b>Scan to Register:</b>                                          |  |

### REDUCED 2026 Individual Membership Fees

|                       |                                                                                                               |
|-----------------------|---------------------------------------------------------------------------------------------------------------|
| <b>\$200</b>          | <b>Reduced Allied Health Professional</b><br><i>Suitable for Nurses, Administration staff and AHP</i>         |
| <b>\$400</b>          | <b>Reduced General Practitioner</b>                                                                           |
| <b>\$275</b>          | <b>Reduced Specialist</b>                                                                                     |
| <b>Complimentary:</b> | <b>FREE Complimentary Membership</b><br><i>Available to GP Registrars, Health Students and JMOs</i>           |
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