



HUNTER

POSTGRADUATE MEDICAL INSTITUTE

HPMI PRACTICE ADMINISTRATION CPD

RESPONDING TO DFSV - A PRACTICAL GUIDE FOR ADMINISTRATION STAFF AND PRACTICE MANAGERS

Course Content

It is estimated that up to 40% of Australians are exposed to domestic, family, or sexual violence (DFSV) before the age of 18 years, and a full-time GP is likely to see up to 5 patients per week who are experiencing DFSV [1,2].

Those who are exposed to DFSV experience higher long term chronic health issues and are more likely to visit their primary health care providers multiple times per year for a range of concerns [2].

Practice managers and administrative staff are often the 'eyes and ears' of a practice and may often recognise changes in patient/ client behaviour, deal with concerns around confidentiality, receive subpoena requests for patient/ client records, or witness abusive behaviour.

Understanding how to recognise these concerns as potential signs of DFSV and respond in these scenarios in a trauma informed way and with a whole of practice approach is likely to lead to better patient/ client safety and long-term health outcomes.

During this session we will discuss specific primary care practice issues such as subpoena requests, confidentiality, documentation, and referrals in a safe and trauma informed manner. The content is relevant for anyone working in a practice or community setting as part of a whole of organisation response to DFSV.

By the end of this session, participants will be able to:

- ✚ Be able to recognise and respond to disclosed or suspected domestic and sexual violence in a trauma-informed way.
- ✚ Understand the local referral pathway to link current victim-survivors of DFSV for specialised supports.
- ✚ Recognise the practical and legal issues related to domestic and sexual violence from a primary practice management perspective including subpoena requests, confidentiality, documentation, and referrals.

References:

1. The Australian Child Maltreatment Study: National prevalence and associated health outcomes of child abuse and neglect, Volume 218 · Issue 6 · Supplement 3 April 2023
2. Australian Institute of Health & Welfare: Family, domestic and sexual violence – 'Health services' www.aihw.gov.au/family-domestic-and-sexual-violence/responses-and-outcomes/health-services (Accessed 1/9/26)



THE UNIVERSITY OF
NEWCASTLE
AUSTRALIA

Phone: (02) 4913 8163
Fax: (02) 4921 6467
Email: Tracy.Dobson@newcastle.edu.au
Web: www.hpmi.org
ABN: 15 736 576 735

Post: HPMI, University of Newcastle
Callaghan NSW 2308





HUNTER

POSTGRADUATE MEDICAL INSTITUTE

Course Details

Suitable for:	For all health professionals
Meeting Date:	Thursday, 29 October 2026
Presenters:	DR ALISON LANCEY , Lead Trainer, Safe and Healthy Training Program, Hunter New England and Central Coast PHN HILLARY MILTON , Psychologist, Project Lead and Sexual Violence Linker for Relationships Australia
Time:	6.30 pm - 8.30 pm
Venue:	Live Streaming Zoom link will be emailed on the day of the webinar
Cost:	Free for HPMI Members \$88 (GST inclusive) non members Payment is required to confirm registration CLICK HERE TO PAY ONLINE
RSVP:	Tuesday 27 October 2026
Refund Policy:	No refunds will be considered for live streaming and recording (if a recording is available)



THE UNIVERSITY OF
NEWCASTLE
AUSTRALIA

Phone: (02) 4913 8163
Fax: (02) 4921 6467
Email: Tracy.Dobson@newcastle.edu.au
Web: www.hpmi.org
ABN: 15 736 576 735

Post: HPMI, University of Newcastle
Callaghan NSW 2308





HUNTER

POSTGRADUATE MEDICAL INSTITUTE

HPMI PRACTICE ADMINISTRATION CPD

RESPONDING TO DFSV - A PRACTICAL GUIDE FOR ADMINISTRATION STAFF AND PRACTICE MANAGERS

Registration Details

Title:	
Given Name:	
Surname:	
Profession: RACGP / ACRRM Number	
Surgery Address:	
Email Address:	
Mobile Phone: Required for meeting notification only	
Scan to Register:	

REDUCED 2026 Individual Membership Fees

\$200	Reduced Allied Health Professional <i>Suitable for Nurses, Administration staff and AHP</i>
\$400	Reduced General Practitioner
\$275	Reduced Specialist
Complimentary:	FREE Complimentary Membership <i>Available to GP Registrars, Health Students and JMOs</i>
	Click here for membership benefits or visit www.hpmi.org



THE UNIVERSITY OF
NEWCASTLE
AUSTRALIA

Phone: (02) 4913 8163
Fax: (02) 4921 6467
Email: Tracy.Dobson@newcastle.edu.au
Web: www.hpmi.org
ABN: 15 736 576 735

Post: HPMI, University of Newcastle
Callaghan NSW 2308

